



## **Terms and Conditions Secret Foodies (Eat Drink Play Pty Ltd)**

Please read the Terms and Conditions below. By purchasing tickets you indicate that you have read, understood and accepted these conditions.

### **1. Prices**

1.1 All prices are inclusive of GST and in Australia dollars.

### **2. Payment**

2.2 We accept Mastercard and VISA. Your card will be charged by our ticketing partner, Iwannaticket (Fringe Innovations Pty Ltd) within 24 hours of purchasing your ticket.

### **3. Refund policy**

3.1 Tickets are sold on a strict no refund basis. Name changes are accepted if notified within 48 hours of an event. In this situation please be sure to email [info@secretfoodies.com.au](mailto:info@secretfoodies.com.au) with your substitute's name, mobile number and email address.

3.2 In the event of a cancelled event, you will be refunded the face value of the ticket.

3.3 In the event of a postponed event, you will be offered a refund or your ticket may be made valid to a re-scheduled event.

3.4 Cancelled event tickets will be refunded within 14 days of when the event was due to take place.

3.5 Secret Foodies and our partner venues reserve the right to refuse admission and in such an event will not refund any admission fee paid.

### **4. Entry Conditions**

4.1 By entering the event site you agree to being filmed or photographed which may be used for marketing or promotional purposes.

4.2 No BYO alcohol unless told otherwise as most partner venues are licensed.

4.3 Secret Foodies shall not be held liable for any loss, injury or damages sustained entering or at the event.

### **6. Use of Personal Information**

6.1 We collect your personal information when you subscribe to Secret Foodies or when you enter essential booking information for an event. We will only collect personal information from you, by lawful and fair means.

6.2 Your information will be used by Secret Foodies to facilitate your experience and to promote future Secret Foodies experiences to you via email and/or sms. You do have the option to unsubscribe from Secret Foodies emails by selecting the "Unsubscribe Button" which can be found at the bottom of all marketing related emails.

6.3 By purchasing a ticket to Secret Foodies you agree to us sharing your email with our partner restaurant for the event and any beverage sponsors of the event who may wish to contact you with special offers in the future. Should you not wish to hear from them you can simply unsubscribe at any time.